

# Thank You

and congratulations on the purchase of your ZOE™ Bliss

## INTRODUCTION

The ZOE™ is made of ultra-hygienic medical grade silicone. The softer touchpoints on the front of the device are used for facial cleansing on all skin types. The firmer touchpoints on the back of the device are used to perform an anti-aging massage and to support product penetration.



## WARRANTY

QykSonic warrants the device for a period of TWO (2) YEARS from the verified original date of purchase, against any manufacturing defects, faulty materials and/or workmanship. QykSonic will repair or replace the device at no cost to the user if any defects are noticed and notified to us within the warranty period. The warranty does not cover the normal wear and tear in using the product or damage from accident, mishandling, misuse or neglect. The warranty only covers the parts that affect the device's normal function. Any disassembly, repair or attempts to repair the device by the user or parties unauthorized by QykSonic will void the warranty. A reasonable evidence of purchase, to validate the purchase date, must be provided to claim the warranty. Warranty repairs and replacements are at the discretion of QykSonic after determination of all factors leading to the fault. This warranty provision is in addition to your statutory rights as a consumer and does not affect those rights in any way.

## TECHNICAL SPECIFICATIONS

**Construction Material:** ABS Plastic  
**Skin:** Medical Grade Silicone  
**Charging Voltage:** 5V DC / 250mA  
**Operation Voltage:** 3.7V DC / 200mA  
**Battery:** Li-ion rechargeable (3.7V 300mAh)  
**Power:** 0.5 Watts  
**Device Size:** 81 mm x 91 mm x 30 mm (3.1 po x 3.6 po x 1.2 po)  
**Device Weight:** 80 grammes (3 oz)  
**Charging Connector Type:** Proprietary USB



The device must be disposed of in a safe manner in accordance with local waste collection procedures for electronic equipment.

 @zoebeautycanada  
zoe canada.ca

## GENERAL SETTINGS OF YOUR ZOE™

Your ZOE™ will arrive with the TRAVEL lock on to prevent the device from accidentally turning on in the box.

**Unlock:** Press the + and - buttons at the same time for 5 seconds until the base flashes green.

**Lock:** Press the + and - buttons at the same time for 5 seconds until the base flashes red.

**Intensity:** Your ZOE™ has 15 pulsation levels. You can adjust the pulsation level by pressing the + and - buttons. The level you select is always stored in the device's memory. It will start at the intensity you last set.

Higher pulsation levels are recommended when cleansing the skin. Lower pulsation levels are recommended for massage treatments and product application.

**Charge:** Make sure your ZOE™ is dry before charging. Connect the magnetic connector cable to the back of the device.

**IMPORTANT:** Plug the USB cable into a USB plug BEFORE charging into your wall socket to prevent a power surge burnout. Use only a 5V/1A USB charger (for cellphones) and unplug your ZOE™ as soon as it is fully charged.

The base will flash with a single colour to signal that it's charging. Once the ZOE™ is fully charged, the base will blink in multi colours.

QYK™  
SONIC



ZOE™ bliss

Cleanse. Exfoliate. Massage.

User Guide

## CLEANSING MODE

Use the flat, softer front side of your ZOE™ to cleanse your skin. Higher pulsation levels are recommended for this mode. **Tip:** Your device is water resistant and can be used in the shower.

### Steps:

1. Wet your face and apply your favourite cleanser to your skin.
2. Turn on your ZOE™ by pressing the  button in the center.
3. Adjust the pulsation level with the  and  buttons, to suit your skin type.
4. Cleanse your face and neck for up to 2 minutes. Please note your device is set to turn off after pulsating for 2 minutes.
5. Turn off your ZOE™ by pressing the  button.
6. Clean your ZOE™ with soap and WARM (not hot) water to keep the ZOE™ in best condition.



## ANTI-AGING MASSAGE & PRODUCT APPLICATION MODE

Use the curved, firmer backside of your ZOE™ to perform an anti-aging massage and support product penetration. Medium to low pulsation levels are recommended for this mode. **Note:** Target the anti-aging areas indicated in the following image.

### Steps:

1. Apply your favourite anti-aging serum on your face or onto the touch points of the back of your ZOE™.
2. Turn on your ZOE™ by pressing the  button TWICE to get to the PULSATION Mode.
3. Adjust the pulsation level with the  and  buttons.
4. Use a rocking motion to massage for 10-12 seconds in each area.
5. Turn off your ZOE™ by pressing the  button after use.



## CARE & PRECAUTIONS

### Health:

1. If you have allergies or skin conditions, consult a skincare professional before using your ZOE™.
2. Do not use your ZOE™ on cuts, open wounds or rashes.
3. Do not put the device in direct contact with the eyes or the eyelids.

### Use:

4. The use of silicone and/or clay cleansers is not recommended with your ZOE™, as they may damage the silicone on your device.
5. Store your ZOE™ in a clean, dry space.

### Travel & Safety:

6. Your ZOE™ is equipped with a Lithium-Ion battery that can present a risk of explosion if exposed to intense heat.
7. You should take your ZOE™ as a carry-on item and set it to TRAVEL Mode.

**Lock:** Press the  and  buttons at the same time for 5 seconds until the base flashes red.

**Unlock:** Press the  and  buttons at the same time for 5 seconds until the base flashes green.

8. The device must be disposed of in a safe manner in accordance with local waste collection procedures for electronic equipment.

View our video

HOW TO USE YOUR ZOE™



[zoecanada.ca/how-to](https://zoecanada.ca/how-to)

## TROUBLESHOOTING

Issue	Cause	Solution
Pulsations seemingly weak	Low pulsation level selected or low battery	Increase pulsation level with  button or charge the battery with a USB charger
ZOE™ doesn't turn on when power button is pressed	Battery out of charge	Charge the battery with a USB charger
Base blinks RED when power button is pressed	Device in TRAVEL Mode	Unlock the device by pressing both   buttons at the same time for 5 seconds until base blinks GREEN
ZOE™ doesn't charge	• Cable not plugged in properly • USB charger is not working	• Adjust or plug the cable on both sides • Check or change USB charger